



Frank Y. Wei, M.D., PLLC

Location: Edina, MN

Affiliated hospitals: Queen of Peace Hospital, Fairview Southdale Hospital

Affiliated same-day surgery centers: Consulting Radiology, Centennial Lakes Same Day Surgery Center

Key: (-) = Information not submitted, (N/A) = Not applicable	
Service Capabilities	
Offers weekend/evening appointments	No
Offers free, on-site parking	Yes
Uses electronic medical records (EMR)	No
EMR is certified by the Certification Commission for Healthcare Information Technology	-
Has a formal process for communicating with a patient's referring physician (for providers who see referred patients)	No
Uses an electronic system for tracking lab tests to ensure ordered tests are completed	No
Uses an electronic system for tracking imaging tests to ensure ordered tests are completed	No
Provides health prevention or treatment information to patients via print or video materials	No
Offers classes on various health topics (or, if a single-provider practice, refers patients to organizations that provide classes)	No
Uses an electronic tool for prescribing medications	Yes
Top five conditions handled: 1. Back injuries/pain 2. Lumbar injections 3. Cervical injuries/pain 4. Leg/foot injuries 5. Arm/hand pain/injuries	

Information in this profile was collected during fall 2008 using a survey developed by Medica in conjunction with its Patient Choice program. The information was self-reported by the clinic.

Top conditions seen that require surgery: 1. Back injuries/pain 2. Neck injuries/pain 3. Leg injuries/pain 4. Arm injuries/pain	
Top three surgeries performed	N/A
Percent of surgeries/procedures that require additional unplanned corrective work	N/A
Has a written strategy to address issues of health disparities	No
Has nurse practitioners or physician assistants	No
Participates in clinical trials/research activities	Yes
Quality Improvement Activities	
Has a written quality improvement program	No
Has an active quality improvement committee	No
Compares individual physician's performance with the performance of other physicians in the clinic	N/A
Compares clinic's performance with the performance of other similar organizations	No
Has processes in place for: – identifying adverse incidents – reporting adverse incidents – analyzing adverse incidents – preventing adverse incidents	No No No No
Percent of physicians who are board certified in the area in which they practice	100%
Measures patient satisfaction Results are available for viewing: Through Fairview system	Yes
External Recognition	
Received recognition(s) for best practices or quality measures • Top Doctor award – <i>Mpls. St. Paul Magazine</i> 2006, 2007 and 2008	
Certified or accredited by external organizations	–
Web Tools and Information	
Offers the following electronically:	
Appointment scheduling	No
E-visits	No
Payment processing	No
Prescription refill requests	No
Ability to communicate with patients via secure e-mail	No
Communication of test results (lab results, etc.)	No
Reminders for routine visits	No

Blogs or online support groups	No
Requests for copies of medical records	No
Online access to medical records	No
Other	No
Clinic's Web site offers the following information:	Don't have a Web site
Profiles of physicians/clinicians	N/A
Registration materials	N/A
Downloadable forms	N/A
Patient satisfaction data	N/A
Pricing information	N/A
Research information on conditions treated	N/A
Information is based on original research performed by this clinic	N/A
Conditions addressed	N/A
Offers Wi-Fi access	No
Physical Therapy-Specific Information	
Areas of expertise	Manual therapy, chronic pain management, orthopedic rehab
Certification(s) therapists have received	N/A
Treatment philosophy	Provide treatment to enable patient to return to previous level of activity
Facility offers on-site:	
Gym/exercise equipment	No
Swimming/therapy pool	No
Whirlpool	No
Massage therapy	No
Physician oversight	No
Other	No
Patients can access the above amenities after being discharged from therapy.	N/A
Chronic low-back pain	
Average number of visits to treat	16 to 20
Percent of patients referred on to surgery	5%
Percent of patients treated who've already had surgery	25%
Acute low-back pain	
Average number of visits to treat	4 to 6
Percent of patients referred onto surgery	2%
Percent of patients treated who've already had surgery	10%