



### Midwest Spine Institute, LLC

*Locations:* Baldwin, WI; Blaine, MN; Burnsville, MN; New Richmond, WI; Roseville, MN; St. Paul, MN; Stillwater, MN; Vadnais Heights, MN

*Web site:* [www.midwestspineinstitute.com](http://www.midwestspineinstitute.com)

*Affiliated hospitals:* Fairview Ridges Hospital, HealthEast St. John's Hospital, Hudson Hospital, Lakeview Hospital (Stillwater), Regions Hospital, St. Croix Regional Medical Center, Unity Hospital, University of Minnesota Medical Center – Riverside Campus, Westfields Hospital (New Richmond, WI)

*Affiliated same-day surgery centers:* HealthEast Surgery Center - Maplewood

<b>Key:</b> (–) = Information not submitted, (N/A) = Not applicable	
<b>Service Capabilities</b>	
Offers weekend/evening appointments	No
Offers free, on-site parking	Yes (all sites)
Uses electronic medical records (EMR)	Yes (all sites)
EMR is certified by the Certification Commission for Healthcare Information Technology	Yes (all sites)
Has a formal process for communicating with a patient's referring physician (for providers who see referred patients)	Yes (all sites)
Uses an electronic system for tracking lab tests to ensure ordered tests are completed	–
Uses an electronic system for tracking imaging tests to ensure ordered tests are completed	–
Provides health prevention or treatment information to patients via print or video materials	Yes
Offers classes on various health topics (or, if a single-provider practice, refers patients to organizations that provide classes)	Yes (all sites); osteoporosis, spine surgery
Uses an electronic tool for prescribing medications	Yes

*Information in this profile was collected during fall 2008 using a survey developed by Medica in conjunction with its Patient Choice program. The information was self-reported by the clinic.*

Top five conditions handled: 1. Low-back pain 2. Degenerative disk disease 3. Herniated disk 4. Spinal stenosis (narrowing of the spine) 5. Facet syndrome	
Top five conditions seen that require surgery: 1. Degenerative disk disease 2. Herniated disk 3. Spinal stenosis 4. Facet syndrome 5. Spine deformities	
Top three surgeries performed 1. Discectomy (removal of part of a herniated disk) 2. Spinal fusion 3. Laminectomy (removal of a portion of the lamina vertebral bone)	
Percent of surgeries/procedures that require additional unplanned corrective work	1%
Has a spine surgeon on staff	–
Has other providers on staff who treat low-back pain: Physical therapists Physiatrists/physical medicine and rehabilitation physicians Other	– – –
Has a written strategy to address issues of health disparities	No
Has nurse practitioners or physician assistants	Yes (all sites)
Participates in clinical trials/research activities	Yes; degenerative disk disease
<b>Quality Improvement Activities</b>	
Has a written quality improvement program	No
Has an active quality improvement committee Top three issues being addressed: 1. Access 2. Electronic medical records 3. Use of Picture Archive Communication System (PACS) software	Yes
Compares individual physician's performance with the performance of other physicians in the clinic	Yes

Compares clinic's performance with the performance of other similar organizations	Yes
Has processes in place for:	
– identifying adverse incidents	Yes
– reporting adverse incidents	Yes
– analyzing adverse incidents	Yes
– preventing adverse incidents	Yes
Percent of physicians who are board certified in the area in which they practice	Greater than 50%
Measures patient satisfaction	Yes
Results are available for viewing	By request only
<b>External Recognition</b>	
Received recognition(s) for best practices or quality measures	No
Certified or accredited by external organizations	No
<b>Web Tools and Information</b>	
Offers the following electronically:	
Appointment scheduling	No
E-visits	No
Payment processing	No
Prescription refill requests	No
Ability to communicate with patients via secure e-mail	No
Communication of test results (lab results, etc.)	No
Reminders for routine visits	Yes (all sites)
Blogs or online support groups	No
Requests for copies of medical records	No
Online access to medical records	No
Other	–
Clinic's Web site offers the following information:	
Profiles of physicians/clinicians	Yes (all sites)
Registration materials	Yes (all sites)
Downloadable forms	Yes (all sites); patient satisfaction survey
Patient satisfaction data	No
Pricing information	Yes (all sites)
Research information on conditions treated	Yes
Information is based on original research performed by this clinic	Yes

*Information in this profile was collected during fall 2008 using a survey developed by Medica in conjunction with its Patient Choice program. The information was self-reported by the clinic.*

Conditions addressed	Low-back pain, degenerative disk disease, scoliosis, herniated disk, stenosis
Offers Wi-Fi access	No
<b>Low-Back Pain Treatment Information</b>	
<b>Chronic low-back pain</b>	
Average number of visits to treat	–
Percent of patients referred on to surgery	–
Percent of patients treated who've already had surgery	–
<b>Acute low-back pain</b>	
Average number of visits to treat	–
Percent of patients referred on to surgery	–
Percent of patients treated who've already had surgery	–

*Information in this profile was collected during fall 2008 using a survey developed by Medica in conjunction with its Patient Choice program. The information was self-reported by the clinic.*