Minnesota Spine Rehab

Locations: St. Paul
Web site: www.mnspinerehab.com

	Key: (–) = Information not submitted, (N/A) = Not applicable
Service Capabilities	
Offers weekend/evening appointments	No
Offers free, on-site parking	Yes
Uses electronic medical records (EMR)	No
EMR is certified by the Certification Commission for Healthcare Information Technology	N/A
Has a formal process for communicating with a patient's referring physician (for providers who see referred patients)	Yes
Uses an electronic system for tracking lab tests to ensure ordered tests are completed	–
Uses an electronic system for tracking imaging tests to ensure ordered tests are completed	Yes
Provides health prevention or treatment information to patients via print or video materials	Yes
Offers classes on various health topics (or, if a single-provider practice, refers patients to organizations that provide classes)	No
Uses an electronic tool for prescribing medications	No
Top five conditions handled: 1. Low-back pain 2. Cervical pain 3. Thoracic pain 4. Post-operative rehab 5. Spine injury care	

Information in this profile was collected during fall 2008 using a survey developed by Medica in conjunction with its Patient Choice program. The information was self-reported by the clinic.

Top five conditions seen that require surgery: 1. – 2. – 3. – 4. – 5. –	
Top three surgeries performed	N/A
Percent of surgeries/procedures that require additional unplanned corrective work	N/A
Has a written strategy to address issues of health disparities	Yes
Has nurse practitioners or physician assistants	No
Participates in clinical trials/research activities	–

Quality Improvement Activities	
Has a written quality improvement program	Yes
Has an active quality improvement committee	No
Compares individual physician's performance with the performance of other physicians in the clinic	N/A (single provider practice)
Compares clinic's performance with the performance of other similar organizations	Yes

Has processes in place for:
  – identifying adverse incidents
  – reporting adverse incidents
  – analyzing adverse incidents
  – preventing adverse incidents
	
	Yes
	Yes
	Yes
	Yes

Percent of physicians who are board certified in the area in which they practice	100%
Measures patient satisfaction Results are available for viewing	Yes By request only

External Recognition	
Received recognition(s) for best practices or quality measures	No
Certified or accredited by the external organizations	No

Web Tools and Information	
Offers the following electronically:	
Appointment scheduling	No
E-visits	No
Payment processing	–

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Prescription refill requests	No
Ability to communicate with patients via secure e-mail	Yes
Communication of test results (lab results, etc.)	No
Reminders for routine visits	–
Blogs or online support groups	–
Requests for copies of medical records	–
Online access to medical records	–
Other	–
Clinic's Web site offers the following information:	
Profiles of physicians/clinicians	Yes
Registration materials	–
Downloadable forms	–
Patient satisfaction data	–
Pricing information	–
Research information on conditions treated	Yes
Information is based on original research performed by this clinic	No
Conditions addressed	–
Offers Wi-Fi access	–

Physical Therapy-Specific Information	
Areas of expertise	Total spine care
Treatment philosophy	To alleviate neck or back pain by tailoring comprehensive treatment that will maximize patient recovery.
Facility offers on-site:	
Gym/exercise equipment	Yes
Swimming/therapy pool	No
Whirlpool	No
Massage therapy	No
Physician oversight	Yes
Other	MedX equipment and program
Patients can access amenities after treatment is completed	No

Chronic low-back pain	
Average number of visits to treat	12 to 24
Percent of patients referred on to surgery	10%
Percent of patients treated who've already had surgery	20%
Acute low-back pain	
Average number of visits to treat	8 to 12
Percent of patients referred on to surgery	0%
Percent of patients treated who've already had surgery	0%