



## Physicians Neck & Back Clinic - Sartell

Location: Sartell, MN

Web site: [www.pnbcstcloud.com](http://www.pnbcstcloud.com)

	<b>Key:</b> (–) = Information not submitted, (N/A) = Not applicable
<b>Service Capabilities</b>	
Offers weekend/evening appointments	No
Offers free, on-site parking	Yes
Uses electronic medical records (EMR)	No
EMR is certified by the Certification Commission for Healthcare Information Technology	N/A
Has a formal process for communicating with a patient's referring physician (for providers who see referred patients)	Yes
Uses an electronic system for tracking lab tests to ensure ordered tests are completed	–
Uses an electronic system for tracking imaging tests to ensure ordered tests are completed	–
Provides health prevention or treatment information to patients via print or video materials	Yes
Offers classes on various health topics (or, if a single-provider practice, refers patients to organizations that provide classes)	Yes; spine care
Uses an electronic tool for prescribing medications	No
Top five conditions handled: 1. Low-back pain 2. Slipped disk 3. Neck pain 4. Throat pain 5. Muscular atrophy	

*Information in this profile was collected during fall 2008 using a survey developed by Medica in conjunction with its Patient Choice program. The information was self-reported by the clinic.*

Top five conditions seen that require surgery: 1. Disk degeneration, back 2. Disk disorder (neck), with spinal cord damage 3. Slipped disk 4. Disk degeneration, neck 5. Spinal stenosis (narrowing of the spine)	
Top three surgeries performed	N/A
Percent of surgeries/procedures that require additional unplanned corrective work	N/A
Has a written strategy to address issues of health disparities	No
Has nurse practitioners or physician assistants	No
Participates in clinical trials/research activities	No
<b>Quality Improvement Activities</b>	
Has a written quality improvement program	No
Has an active quality improvement committee	No
Compares individual physician's performance with the performance of other physicians in the clinic	Yes
Compares clinic's performance with the performance of other similar organizations	Yes
Has processes in place for: – identifying adverse incidents – reporting adverse incidents – analyzing adverse incidents – preventing adverse incidents	Yes Yes Yes Yes
Percent of physicians who are board certified in the area in which they practice	100%
Measures patient satisfaction Results are available for viewing	Yes By request only
<b>External Recognition</b>	
Received recognition(s) for best practices or quality measures	No
Certified or accredited by external organizations	No
<b>Web Tools and Information</b>	
Offers the following electronically:	
Appointment scheduling	No
E-visits	No
Payment processing	No

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Main Street Medica Clinic Profile – Rehabilitative Medicine

Prescription refill requests	No
Ability to communicate with patients via secure e-mail	Yes
Communication of test results (lab results, etc.)	No
Reminders for routine visits	Yes
Blogs or online support groups	No
Requests for copies of medical records	No
Online access to medical records	No
Other	–
Clinic's Web site offers the following information:	
Profiles of physicians/clinicians	Yes
Registration materials	No
Downloadable forms	No
Patient satisfaction data	Yes
Pricing information	No
Research information on conditions treated	Yes
Information is based on original research performed by this clinic	Yes
Conditions addressed	–
Offers Wi-Fi access	–
<b>Physical Therapy-Specific Information</b>	
Areas of expertise	Conservative spine care
Certification(s) therapists have received	–
Treatment philosophy	Active/intensive, specific muscle-strengthening of the spine. Our goal is to help patients restore function, activity level and personal independence using the most scientifically based treatment available.

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Main Street Medica Clinic Profile – Rehabilitative Medicine

Facility offers on-site:	
Gym/exercise equipment	Yes*
Swimming/therapy pool	No
Whirlpool	No
Massage therapy	No
Physician oversight	Yes
Other	No
*Patients can access amenity after treatment is completed	
<b>Chronic low-back pain</b>	
Average number of visits to treat	15
Percent of patients referred on to surgery	5%
Percent of patients treated who've already had surgery	15%
<b>Acute low-back pain</b>	
Average number of visits to treat	N/A
Percent of patients referred on to surgery	N/A
Percent of patients treated who've already had surgery	N/A

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